Warranty & Service Information

Limited Warranty

Sensata Technologies warrants the MicroGT 500 inverter to be free from defects in material and workmanship that result in product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the product extends for 25 years—beginning from the product’s original date of purchase.
2. The limited warranty extends to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser.
3. During the limited warranty period, Sensata will replace the MicroGT microinverter at our option if such replacement is needed because of product malfunction or failure during normal usage. The limited warranty does not cover defects in appearance (cosmetic or decorative), or any structural or non-operative parts. Sensata’s limit of liability under the limited warranty shall be the actual cash value of the product at the time the original purchaser returns the product, determined by the price paid by the original purchaser. Sensata shall not be liable for any other losses or damages.
4. Upon request from Sensata Technologies, the original purchaser must prove the product’s original date of purchase by a dated bill of sale, itemized receipt.
5. The original purchaser shall return the product prepaid to Sensata, or to one of Sensata’s Authorized Service Centers (ASC). A replacement product will be returned prepaid to the original purchaser via a non-expedited surface freight within the contiguous U.S. and Canada; this excludes Alaska and Hawaii.
6. If Sensata replaces a product, its warranty continues for the remaining portion of the original warranty period. All replaced products become the property of Sensata Technologies.
7. This limited warranty is voided if:
   - the product has been modified without authorization
   - the serial number has been altered or removed
   - the product has been damaged through abuse, neglect, accident, high voltage, or corrosion
   - the product was not installed and operated according to the owner’s manual

A RETURN MATERIAL AUTHORIZATION (RMA) NUMBER IS REQUIRED BEFORE RETURNING ANY PRODUCT