



# MicroGT 500 Inverter



**Sensata**  
Technologies

Thank you from all of us at Sensata Technologies for purchasing this MicroGT 500 inverter. The MicroGT 500 is a product under the Magnum Energy brand from Sensata. We understand there are many purchasing options in the marketplace, and are pleased that you have decided on a Magnum product.

### **Disclaimer of Liability**

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Due to continuous improvements and product updates, the images shown in this manual may not exactly match the unit purchased.

### **Restrictions on Use**

The MicroGT 500 inverter may only be used in life support systems with the express written approval of Sensata Technologies. Failure of this inverter can reasonably be expected to cause failure of that life support system, or to affect the safety or effectiveness of that system. If the MicroGT 500 inverter fails, it is reasonable to assume the health of the user or other persons may be endangered.

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### **Document Information**

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This entire manual is available for download—with many of the diagrams available in color—on our website.

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**Table of Contents**

**1.0 Introduction ..... 1**

**2.0 Installation ..... 2**

    The MicroGT 500’s Independent DC Inputs ..... 2

    Additional Installation Components to Purchase ..... 3

        Required Parts and Tools ..... 3

    Step 1: Installing the AC Junction Box ..... 4

    Step 2: Attaching the MicroGTs to the PV Frame/Rack ..... 5

    Step 3: Connecting the MicroGTs to the PV Modules..... 6

    Step 4: Grounding the System..... 6

    Step 5: Connecting the MicroGTs using AC Connectors ..... 7

    Step 6: Completing Installation of the MicroGT 500s..... 8

**3.0 Operation..... 9**

    Basic MicroGT PV System Operation (w/ MagWeb GT) ..... 9

**4.0 Troubleshooting..... 10**

    Status Indications and Error Reporting ..... 10

    A Non-operational MicroGT Inverter ..... 11

        Troubleshooting a Non-operational MicroGT Inverter ..... 11

        Replacing a Non-operational MicroGT 500 Inverter..... 12

**Appendix A – Specifications ..... 13**

    MicroGT 500 Specifications..... 13

**Appendix B – Efficiency Curves..... 15**

**Appendix C – An AC Coupled/Battery-Backup PV System.. 16**

    Creating an AC Coupled System ..... 16

**Appendix D – Radio Interference Statement ..... 18**

**Appendix E – Warranty & Service Information ..... 19**

    Limited Warranty ..... 19

    How to Receive Replacement Service ..... 20

**List of Figures**

Figure 1, Basic PV System Installation Diagram ..... 1  
 Figure 2, MicroGT 500 Dimensions ..... 2  
 Figure 3, MicroGT 500s in a PV Array ..... 3  
 Figure 4, Attaching and Wiring the Junction Box ..... 4  
 Figure 5, Attaching MicroGTs to the PV Module Frame..... 5  
 Figure 6, Connecting MicroGTs to the PV Modules..... 6  
 Figure 7, Grounding the System using the Grounding Clamp ..... 6  
 Figure 8, Connecting the MicroGTs via AC Connectors..... 7  
 Figure 9, AC Connector Protective End Cap ..... 7  
 Figure 10, MicroGT Inverter Serial Numbers..... 8  
 Figure 11, MicroGT Inverter Efficiency Curves.....15  
 Figure 12, AC Coupled PV System Installation Diagram.....17

**List of Tables**

Table 1, AC Wire Sizes and Lengths..... 4

# IMPORTANT SAFETY INSTRUCTIONS

This manual contains important instructions to follow during the installation and maintenance of your MicroGT 500 inverter. To reduce the risk of electrical shock and ensure the safe installation and operation of the MicroGT 500, the following symbol appears throughout this document to indicate dangerous conditions and important safety instructions.



**WARNING:** This indicates a situation where failure to follow instructions may cause a serious hardware failure or personnel danger if not applied appropriately. Use extreme caution when performing this task.

- Do **NOT** disconnect the PV module from the MicroGT 500 inverter without first disconnecting the AC power.
- Only qualified professionals should install and/or replace the MicroGT 500 microinverters.
- All electrical work must be performed in accordance with local, state, and federal electrical codes.
- Before installing or using the MicroGT 500, please read all instructions and cautionary markings in the technical documents and on the MicroGT 500 inverter system and the PV array.
- Be aware that the body of the MicroGT 500 inverter is the heat sink and can reach high temperatures. To reduce risk of burns, do not touch the body of the MicroGT 500.
- Use insulated tools to reduce the chance of electrical shock or accidental short circuits.
- Remove all jewelry such as rings, watches, bracelets, etc., when installing or performing maintenance on the microinverter.
- Always verify proper wiring prior to energizing the microinverter.
- Do not operate the microinverter if it has been damaged.
- No AC disconnect is provided as an integral part of this microinverter. An AC disconnect must be provided as part of the system installation.
- No overcurrent protection for the AC output wiring is provided as an integral part of this microinverter. Overcurrent protection of the AC output wiring must be provided as part of the installation.
- Do **NOT** attempt to repair the MicroGT 500 inverter. If it fails, contact Sensata Customer Support (425-353-8833) to obtain an RMA number and to start the replacement process. Damaging or opening the MicroGT 500 inverter will void the warranty.

## SAVE THESE INSTRUCTIONS

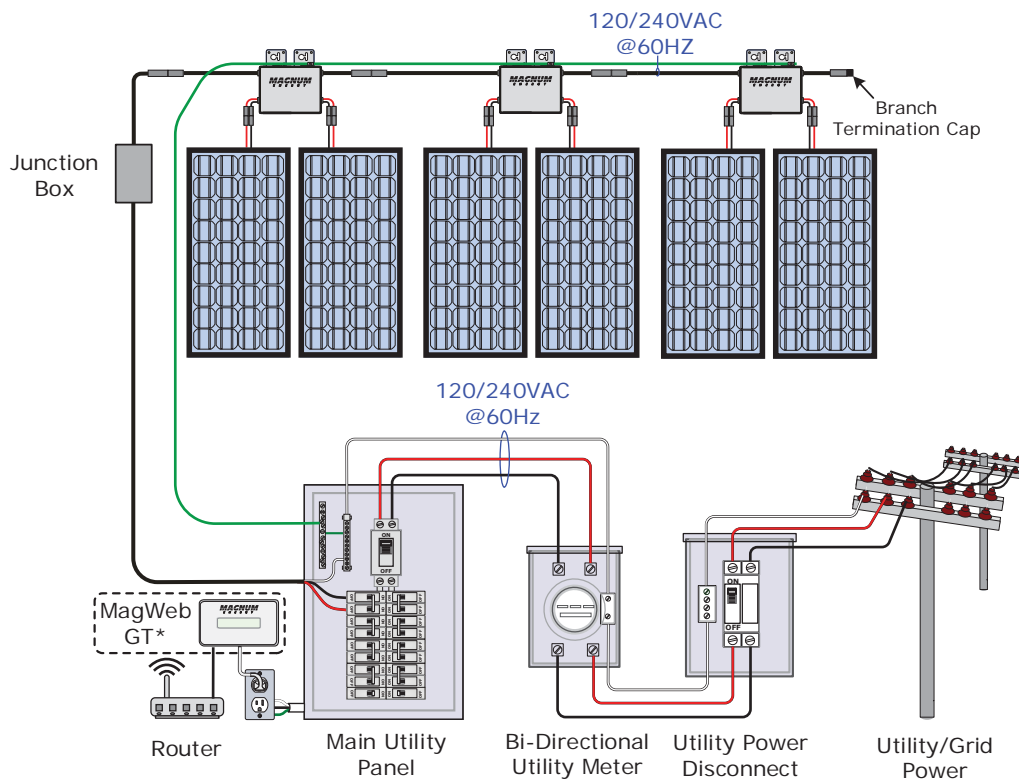
## 1.0 Introduction

Congratulations on your purchase of a MicroGT 500 inverter. This microinverter is used in utility-interactive grid-tied applications, and the microinverter system is comprised of two key elements:

- MicroGT 500 inverter
- MagWeb GT unit\*

Figure 1 is an example of a basic system installation diagram using multiple MicroGT 500 microinverters (and the optional MagWeb GT).

\* – A MagWeb GT unit is optional, but highly recommended.



**Figure 1, Basic PV System Installation Diagram**

### MicroGT 500 microinverters maximize PV energy production

Each PV module has individual Maximum Power Point Tracking (MPPT) controls, which ensures that the maximum power is exported to the utility grid regardless of the performance of the other PV modules in the array. When PV modules in the array are affected by shade, dust, orientation, or any situation in which one module under-performs compared with the other units, the MicroGT 500 inverter ensures top performance from the array by maximizing the performance of each module within the array.

### More reliable than centralized or string inverters

The distributed MicroGT system ensures no single point of system failure exists across the PV array. MicroGT 500 microinverters are designed to operate at full power at ambient outdoor temperatures of up to 149°F (65°C)—see Appendix B – Efficiency Curves (Figure 11). The microinverter housing is designed for outdoor installation and complies with the NEMA 6 environmental enclosure rating.

## 2.0 Installation

You can install individual PV modules in varying combinations of module quantity, orientation, type, and power rate. Refer to Figure 2 for the MicroGT 500's dimensions.

The MicroGT 500 inverters connect with the split-phase grid, and operate with most 60 and 72-cell PV modules. The microinverter auto-senses grid voltage and sets voltage parameters automatically upon initial power up. For more technical information, please see the Specifications section in this manual.

MODEL NUMBER	AC GRID	PV MODULE	MODULE CONNECTOR
MicroGT 500	60Hz/240V	60, 72 Cell	MC4 Type or Customize
<b>Maximum MicroGT 500 units per branch:</b>			
Maximum parallel combination = x7/branch for a 20A breaker			

### The MicroGT 500's Independent DC Inputs

Each MicroGT 500 inverter has two independent DC inputs, each with independent MPPT control and data monitoring.

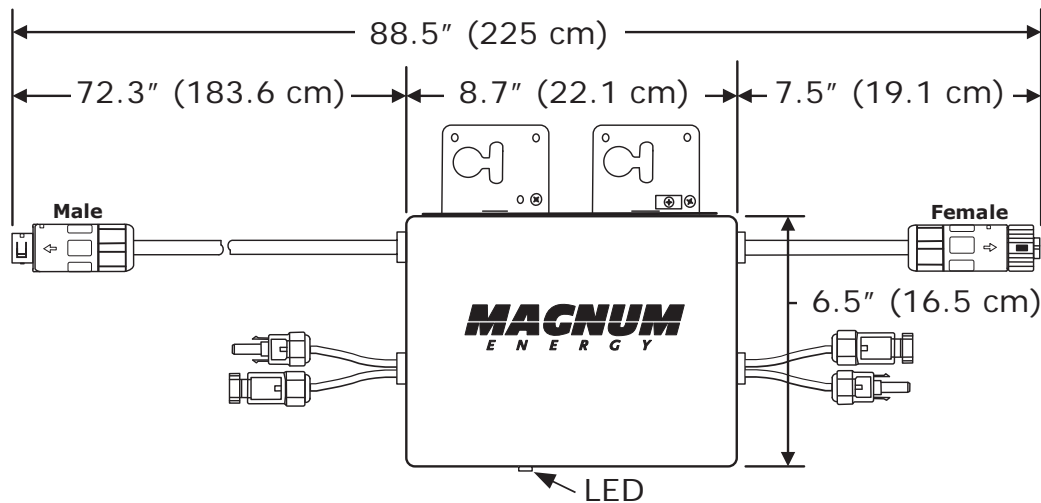


Figure 2, MicroGT 500 Dimensions

A PV system using MicroGT 500 inverters is simple to install (Figure 3). Each MicroGT 500 easily mounts on the PV racking, directly beneath the PV module(s). Low voltage DC wires connect from the PV module directly to the MicroGT 500, eliminating the risk of high DC voltage. Installation MUST comply with local regulations/rules.

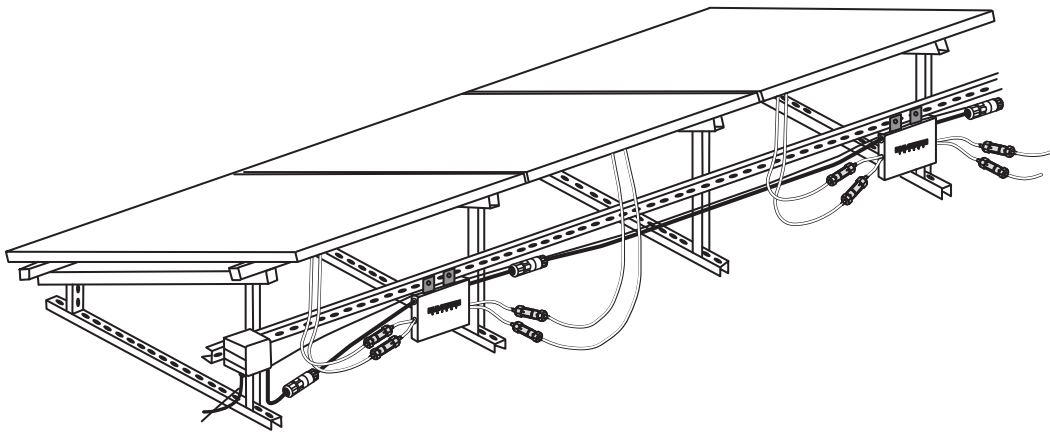


**WARNING:** Perform all electrical installations in accordance with local electrical codes. Installation of this equipment includes the risk of electric shock. Qualified professionals should install and/or replace MicroGT 500 inverters.



**WARNING:** Once the system is connected to the electrical grid, **do not** touch any live parts in the system, including the PV array.





*Figure 3, MicroGT 500s in a PV Array*

### Additional Installation Components to Purchase

- AC connector cable (PN: ME-MGT-AC-F, x1/branch)
- AC extension cable (PN: ME-MGT-AC-EXT, if required)
- AC female endcap (PN: ME-MGT-ENDCAP-F, x1/branch)

### Required Parts and Tools

In addition to your PV array and its associated hardware, the following tools are required for assembly:

- One AC connection junction box per branch circuit
- Mounting hardware suitable for module racking
- Sockets and wrenches for mounting hardware
- Continuous grounding conductor and grounding washers
- Phillips screwdriver
- Torque wrench

**Note:** *MicroGT 500 inverters are designed to only operate when they can sense power coming from the grid. Even if they are plugged into the PV array, they will not turn themselves on until they can read power from the grid.*



**WARNING:** DO NOT connect the MicroGT 500 inverters to the utility grid or energize the AC circuit until you have completed all of the installation procedures.

### **BENEFITS OF ADDING A MAGWEB GT TO YOUR PV SYSTEM**

Magnum's MagWeb GT (ME-MGT-MW) is the information gateway for your MicroGT 500 inverter system—it collects module performance data from each individual MicroGT inverter. The MagWeb GT is easily installed, simply plug it into any wall outlet and provide an Ethernet or Wi-Fi connection to a broadband router or modem. The MagWeb GT's software displays performance trends, informs you of abnormal events, and controls system shutdown when needed.



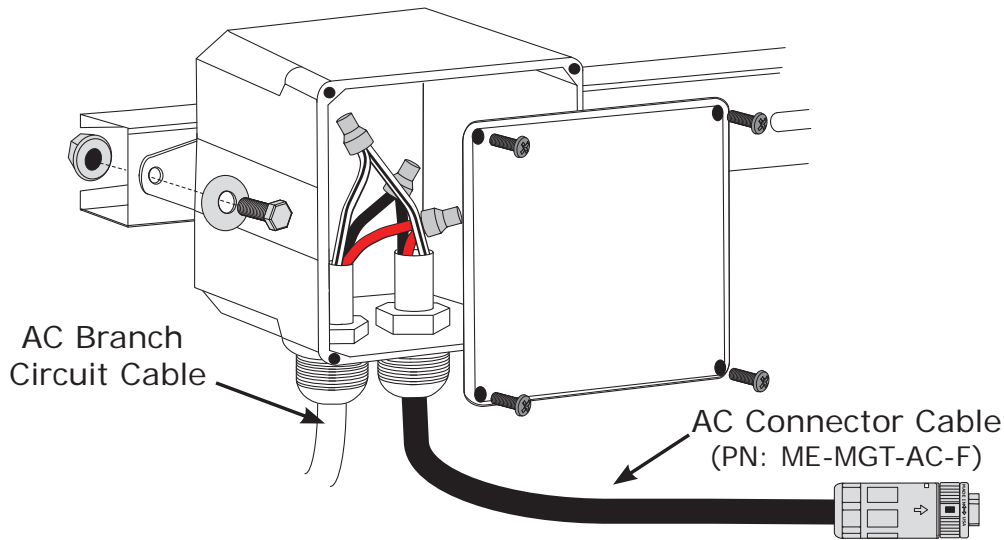
## Installation

### Step 1: Installing the AC Junction Box

First, install and wire an AC branch circuit junction box (Figure 4).

1. Install an appropriate junction box at a suitable location on the PV racking system (typically at the end of a branch of modules).
2. Connect the cables to the AC branch circuit junction box.
  - a) Route the open wire ends of the **AC connector cable** and the AC branch circuit cable (from point of utility) in to the junction box. Secure both cables using appropriate gland/strain relief fittings.
  - b) Connect the AC wires from both cables inside the junction box (L1 – Black; L2 – Red; NEUTRAL – White).

**Note:** Be sure to size the AC wire to account for any voltage drop between the AC branch circuit junction box and the point of utility interconnection. See Table 1.



**Figure 4, Attaching and Wiring the Junction Box**

**Table 1, AC Wire Sizes and Lengths**

MicroGTs/ Branch	2	3	4	5	6	7*	8	9
External Wire Size	Maximum External Cable Length in Feet (Meters)							
12 AWG (3.3 mm <sup>2</sup> )	370.7 (113)	237.1 (72)	167.9 (51)	124.3 (38)	93.6 (28)	70.2 (21)	51.4 (16)	35.7 (11)
10 AWG (5.3 mm <sup>2</sup> )	593.1 (181)	379.4 (116)	268.6 (82)	198.9 (61)	149.7 (46)	112.3 (34)	82.3 (25)	57.1 (17)
8 AWG (8.4 mm <sup>2</sup> )	926.8 (282)	592.9 (181)	419.6 (128)	310.7 (95)	233.9 (71)	175.5 (54)	128.6 (39)	89.3 (27)
6 AWG (13.3 mm <sup>2</sup> )	1482.8 (452)	948.6 (289)	671.4 (205)	497.1 (152)	374.3 (114)	280.8 (86)	205.7 (63)	142.9 (44)

\*7 is the maximum number/branch with a 20-amp breaker

## Step 2: Attaching the MicroGTs to the PV Frame/Rack

1. Mark the location of each MicroGT 500 inverter on the PV rack—keep in mind the location of the AC branch circuit junction box, or any other obstructions.
2. Mount and attach a MicroGT inverter at each of the identified locations using hardware recommended by the PV module racking vendor (Figure 5).

**Note:** If you are using the appropriate grounding washer (check with an electrician), place the grounding washer (WEEB) between the PV racking frame and the MicroGT 500 inverter.

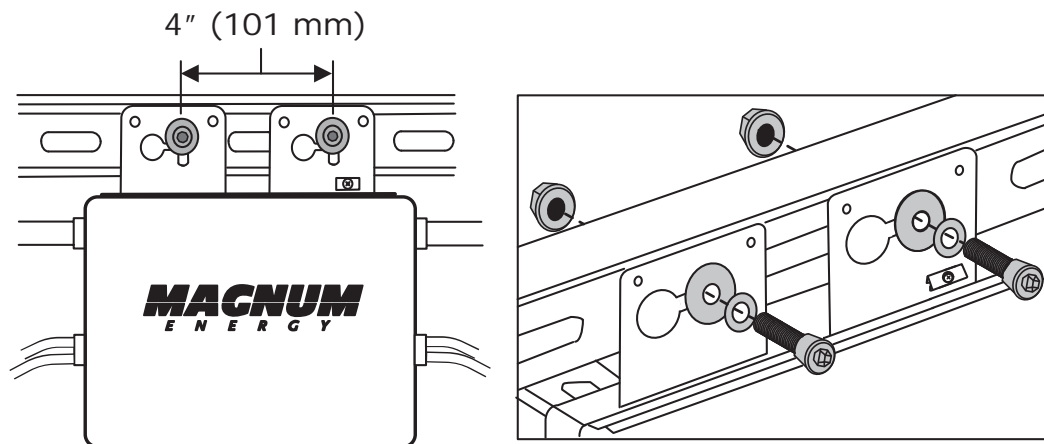


**WARNING:** Prior to installing any MicroGTs, verify that the utility voltage at the point of common connection matches the voltage rating on the MicroGT inverter's label.



**WARNING:** Do not mount the MicroGT inverter in a location that allows exposure to direct sunlight. Leave a minimum of 3/4" (1.5 cm) between the roof and the bottom of the MicroGT inverter to allow proper air flow.

**Note:** Connecting cables (Steps 3-5) can be done in any order, but **DO NOT energize until all the steps are completed.**

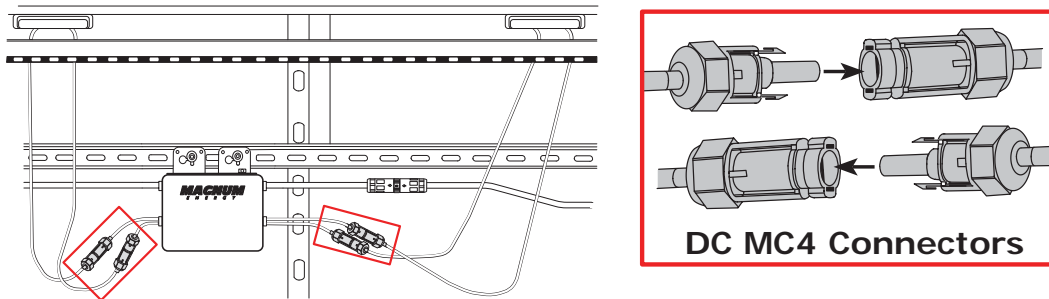


**Figure 5, Attaching MicroGTs to the PV Module Frame**

## Installation

### Step 3: Connecting the MicroGTs to the PV Modules

Use Figure 6 when connecting the DC cables from the PV modules to the MicroGT 500 inverters.



**Figure 6, Connecting MicroGTs to the PV Modules**

**Note:** Upon connecting the DC cables to the first module, the MicroGT 500 inverter's LED (on bottom of unit) should blink red, followed by three green blinks—indicating that the MicroGT inverter is functioning correctly. This test function starts and ends within 5 seconds of connecting the DC cables, so pay careful attention to the LED when performing this task. This only occurs when DC voltage is applied to the first module. The LED will not flash when the second module is connected.

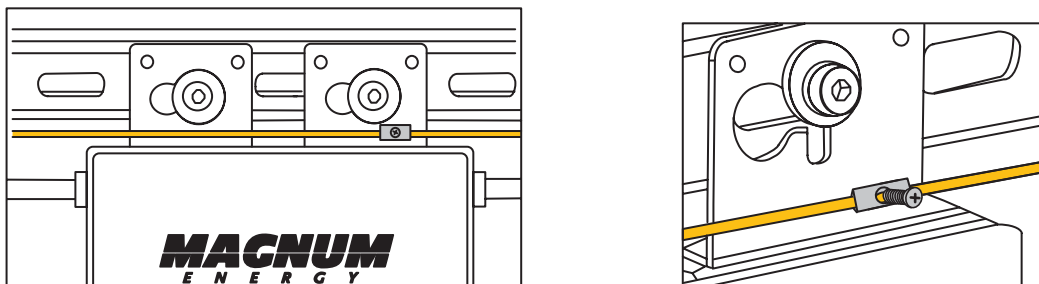
### Step 4: Grounding the System

Each MicroGT 500 comes with a ground clamp that can accommodate a single #6 AWG (13.3 mm<sup>2</sup>) copper ground wire. Check your local electrical code for grounding conductor sizing requirements.

**Note:** If you used grounding washers to ground the MicroGT 500's chassis to the PV racking—per Note in Step 2—skip this step.

1. Connect the grounding electrode conductor to the MicroGT 500 inverters' ground clamps (Figure 7).

**Note:** The AC output neutral is not bonded to ground inside the MicroGT 500 inverter.



**Figure 7, Grounding the System using the Grounding Clamp**

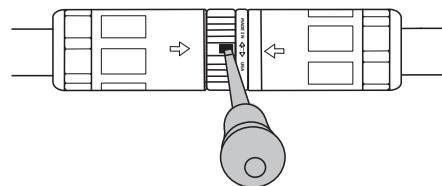
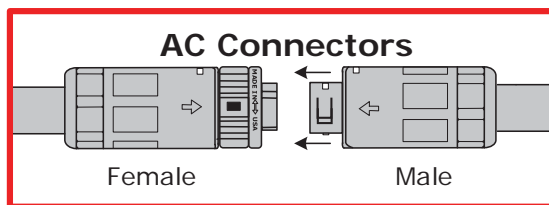
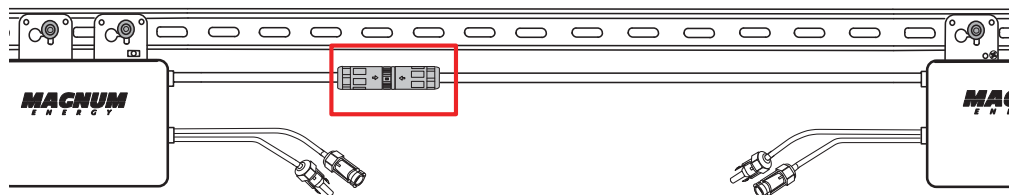
### Step 5: Connecting the MicroGTs using AC Connectors



**WARNING:** DO NOT exceed the maximum number of seven microinverters in an AC branch circuit.

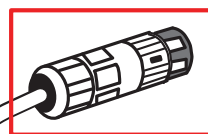
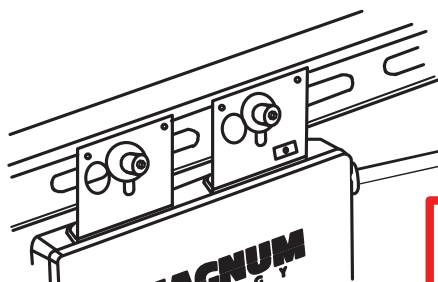
**Note:** An AC Extension Connector cable (ME-MGT-AC-EXT) is needed if the microinverters on the same branch circuit are >6 feet apart.

1. Plug the **AC Connector cable's** female end (other end hardwired to junction box – Figure 4) into the male AC connector of the first MicroGT. Twist the connector's collar (until you hear a "click") to lock the two together.
2. Plug the female AC connector of the first MicroGT into the male AC connector of the next microinverter (Figure 8). Twist to lock. Repeat the process for the remainder of the microinverters installed in your system to form a continuous AC branch circuit.
3. Install a female protective end cap (ME-MGT-ENDCAP-F) on the open female AC connector of the last microinverter in the AC branch circuit (Figure 9).

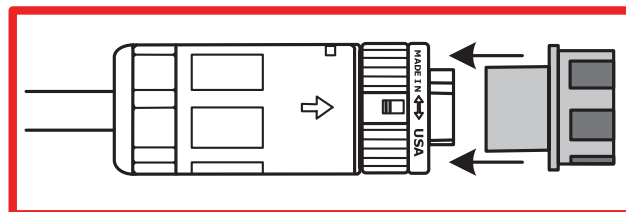


**To disconnect:** Press the release tab with a screwdriver and twist the connector's collar to unlock.

**Figure 8, Connecting the MicroGTs via AC Connectors**



**Note:** Use a female end cap to cover/protect an unused female AC connector.



**Figure 9, AC Connector Protective End Cap**

## Installation

### Step 6: Completing Installation of the MicroGT 500s

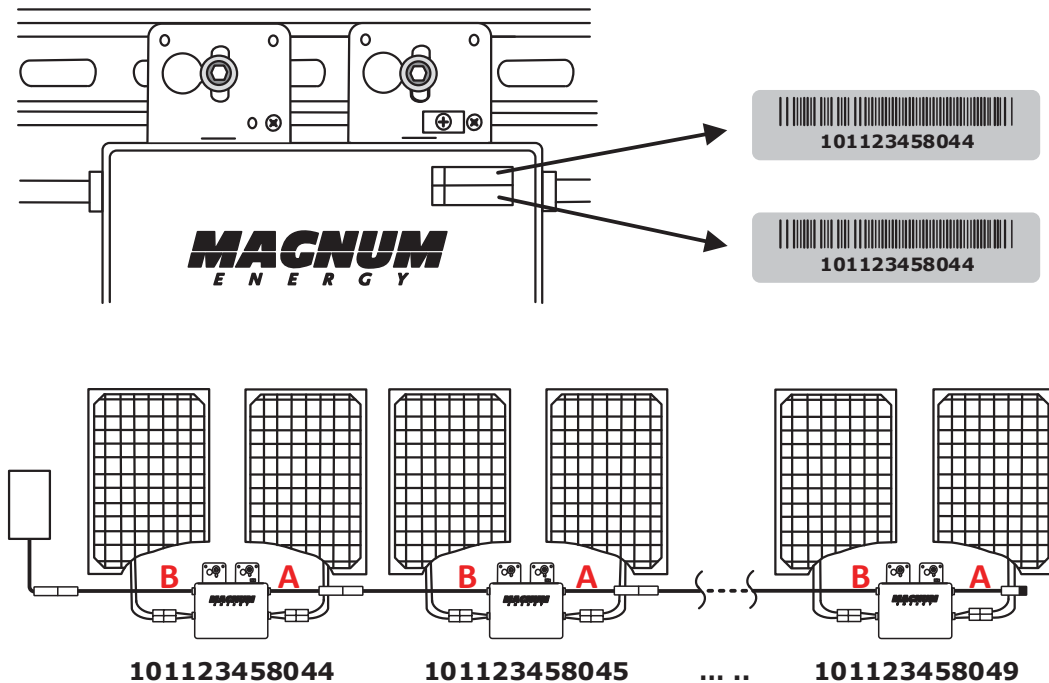
Each MicroGT 500 microinverter has two removable serial number labels on the front side (Figure 10).

Use these serial number labels to create your system's microinverter array installation map.

**Note:** The unique serial number for each MicroGT is also the 'Inverter ID' that is programmed into the MagWeb GT device.

For each microinverter:

- One label for each channel (i.e., each microinverter powers two panels—A & B). See below.



**Figure 10, MicroGT Inverter Serial Numbers**

**Example:** In the above, serial number "101123458044" identifies the first microinverter in the displayed array. "101123458044-A" identifies that microinverter's right PV panel, and serial number "101123458044-B" identifies that microinverter's left PV panel.

**Note:** For every MicroGT microinverter, the side with the longest AC connector is always labelled "B".

### 3.0 Operation



**WARNING:** Ensure that all AC and DC wiring is correct. Check that none of the AC and DC wires are pinched or damaged. Be sure all the junction boxes are properly closed.

#### Basic MicroGT PV System Operation (w/ MagWeb GT)

*To operate a battery-less MicroGT 500 inverter PV system:*

1. Turn on the AC circuit breaker on each MicroGT inverter branch circuit.
2. Turn on the main utility grid AC disconnect. The system will start producing power after a five-minute wait time (per UL 1741).

**Note:** *Five minutes after turning on the AC circuit breaker, the units' LEDs should start blinking green every 2 seconds. This means they are producing power normally—however, they have not yet connected to the MagWeb GT (if installed).*

#### Additional Steps with an Installed MagWeb GT

3. Plug in the MagWeb GT and follow instructions per your MagWeb GT Owner's Manual.

Once the MagWeb GT has been plugged in and acknowledges the MicroGT inverters, the microinverters will start to blink every 10 seconds.

**Note:** *The time required for all microinverters in the system to report to the MagWeb GT will vary with the number of microinverters in the system. Once communications have been established between the MagWeb GT and the microinverters, the microinverters will start to send performance data over power line to the MagWeb GT. You can verify the proper operation of the MicroGT inverters via the MagWeb GT.*

Refer to the MagWeb GT Owner's Manual for more information on its operation.

### 4.0 Troubleshooting

If your PV system does not operate properly, qualified personnel might correct the situation using the troubleshooting info below.

#### Status Indications and Error Reporting

The LED on the bottom of the MicroGT assists with troubleshooting.

##### Start up LED:

A quick red blink followed by three short green blinks when DC power is first applied to the MicroGT indicates a successful startup.

##### Operation LED:

- *Flashing Slow Green (10 sec. interval)* – producing power and communicating with the MagWeb GT.
- *Flashing Fast Green (2 sec. interval)* – producing power, but not communicating with MagWeb GT.
- *Flashing Red* – not producing power.
- *Solid Red* – microinverter has detected a ground fault (see below).

##### GFDI Error:

A solid red LED indicates the MicroGT 500 has detected a DC voltage Ground Fault Detector Interrupter (GFDI) error in the PV system. Unless the GFDI error has been cleared, the LED will remain red and the MagWeb GT will keep reporting the fault. After the ground fault error is fixed, follow the instructions in the MagWeb GT Owner's Manual to clear this GFDI error.

##### Other Faults:

Other faults are reported to the MagWeb GT (if installed). Refer to the MagWeb GT Owner's Manual for other faults and troubleshooting procedures.



**WARNING:** Only qualified personnel should directly handle the MicroGT 500 inverter.



**WARNING:** Never disconnect the DC wire connectors when under load. Ensure that no current is flowing in the DC wires prior to disconnecting.



**WARNING:** Always disconnect AC power before disconnecting the PV module wires from the MicroGT inverter. Either disconnecting the appropriate AC circuit breaker or unplugging the first AC connector of the first microinverter in a branch circuit is suitable as a means of disconnection.



**WARNING:** The MicroGT inverter is powered by PV module DC power. AFTER disconnecting the DC power—when reconnecting the PV modules to the microinverter—be sure to watch for the four short LED flashes (x1 red, x3 green).



## A Non-operational MicroGT Inverter

There are two possible overall areas of trouble:

- The MicroGT inverter may be having problems, or
- The MicroGT inverter is working fine, but is having trouble communicating with the MagWeb GT (if installed).

The items below refer to MicroGT inverter issues, not communication issues (addressed in the MagWeb GT manual). A quick way to tell whether the issue is the microinverter or a communication problem with the MagWeb GT:

**A. Diagnosing from the microinverter:** A red light—either blinking or solid on the microinverter—or no light at all. No light, or a red light, means it is likely a microinverter problem.

**B. Diagnosing from the MagWeb GT:**

- No-data-display:* This is probably a communication issue, not a microinverter problem.
- Problems with erratic display:* Data is displayed for some period and then no data is displayed—most likely a communication issue.
- 0 watts, or 2 watts:* Possibly a microinverter problem.
- Erratic data display that is not coordinating with data displays from other units:* most likely a microinverter problem.

### Troubleshooting a Non-operational MicroGT Inverter

1. Verify the utility voltage and frequency are within the ranges shown in the Specifications section of this manual.
2. Check the connection to the utility grid. Verify utility power is present at the inverter in question by removing AC, then DC power. Never disconnect the DC wires while the microinverter is producing power. Re-connect the DC module connectors and watch the LED (x1 red followed by x3 short green LED flashes).
3. Check the AC branch circuit interconnection between all the microinverters. In rare cases, the wire in the AC plug may have worked loose. This will need to be reviewed by a qualified electrician. Verify that each inverter is energized by the utility grid as described in the previous step.
4. Ensure all AC breakers are functioning properly and are closed.
5. Check the DC connections between the microinverter and the PV module.
6. Verify that the PV module DC voltage is within the allowable range shown in the Specifications section of this manual.
7. If the problem persists, please call Sensata Customer Support at 425-353-8833.



**WARNING:** Do not attempt to repair the MicroGT 500 inverter. If troubleshooting methods fail, contact Sensata Customer Service at 425-353-8833.

### Replacing a Non-operational MicroGT 500 Inverter

1. Disconnect the MicroGT inverter from the PV module in the order below:
  - a) Disconnect the AC by turning off the branch circuit breaker.
  - b) Disconnect the AC connector(s) from the adjacent inverter(s) in the branch circuit.
  - c) Disconnect the PV module DC MC4 wire connectors from the microinverter to be replaced.
  - d) Remove the MicroGT inverter from the PV array.
2. Install a replacement MicroGT inverter to the rack. Remember to observe the flashing LED light as soon as the new microinverter is connected to the DC PV module cables.
3. Connect the AC cable of the replacement MicroGT inverter and the neighboring microinverter to complete the branch circuit connections.
4. Close the branch circuit breaker, and then verify operation of the replacement microinverter.



**WARNING:** Be sure to verify that the voltage and current specifications of your PV module match those of the microinverter.



**WARNING:** You must match the DC operating voltage range of the PV module with the allowable input voltage range of the MicroGT inverter.



**WARNING:** The maximum open circuit voltage of the PV module must not exceed the specified maximum input voltage of the MicroGT inverter.

## Appendix A – Specifications

### MicroGT 500 Specifications

Model	MicroGT 500
<b>Input Data (DC)</b>	
Recommended PV Module Power (STC) Range	180 – 310W
Recommended PV Module Power (STC) Rating	180 – 330W
MPPT Voltage Range	22 – 45V
Operation Voltage Range	16 – 52V
Maximum Input Voltage	55V
Startup Voltage Range	16 – 22V
Maximum Input Current	12A (x2)
<b>Output Data (AC)</b>	
Nominal Output Voltage	240V
Maximum Continuous Output Power	500W
Maximum Output Current	2.08A
Nominal Output Voltage Range	211 – 264V*
Maximum Output Fault Current (Peak)	54.8A
Maximum Output Fault Current (RMS)	4.85A
Maximum Output Fault Current Duration	1.639ms
Reactive Current	0.1A
Extended Output Voltage Range	181 – 298V
Nominal Output Frequency	60Hz
Default Output Frequency Range	59.3 – 60.5Hz*
Extended Output Frequency Range	55.1 – 64.9Hz
Power Factor	>0.99
Total Harmonic Distortion	<3%
Maximum Units per Branch	7 for 20A breaker**
<b>Efficiency</b>	
Peak Efficiency	95.5%
CEC Weighted Efficiency	95%
Nominal MPPT Efficiency	99.5%
Night Power Consumption	120mW
<b>Mechanical Data</b>	
Operating Ambient Temperature Range	-40°F to +149°F (-40°C to +65°C)
Operating Internal Temperature Range	-40°F to +185°F (-40°C to +85°C)
Dimensions (W x H x D)	8.7" X 6.5" X 1.1" (22cm X 17cm X 3cm)
Weight	5.5lbs/2.5kg
AC Bus	12 AWG
Enclosure Rating	NEMA 6
Cooling	Natural Convection

## Appendix A – Specifications

### MicroGT 500 Specifications (Cont.)

Features & Compliance	
Communication	Power Line (PLC)
Design Lifetime	25 yrs
Emissions & Immunity (EMC) Compliance	FCC Part15; ANSI C63.4; ICES-003
Monitoring	Local monitoring only at this time
Safety Class Compliance	UL1741, CSA C22.2 No. 107.1-01, NEC2014 690.12
Grid Connection Compliance	IEEE1547

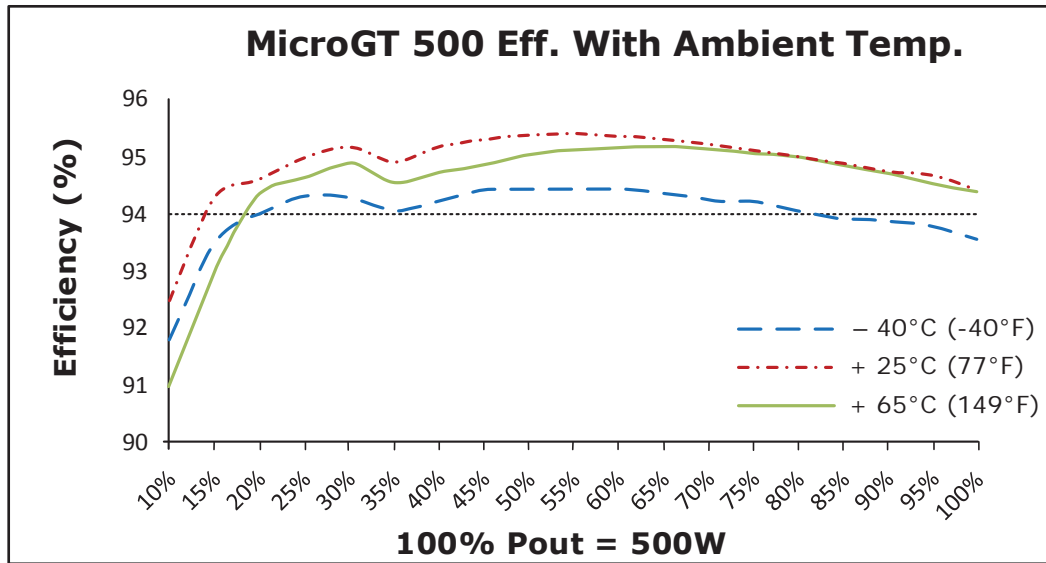
\* Programmable through the MagWeb GT to meet customer need.

\*\* Dependent on local regulations.

Specifications @ 25°C – Subject to change without notice.

## Appendix B – Efficiency Curves

### MicroGT 500 Efficiency-Temperature Curves



### MicroGT 500 Efficiency Curves

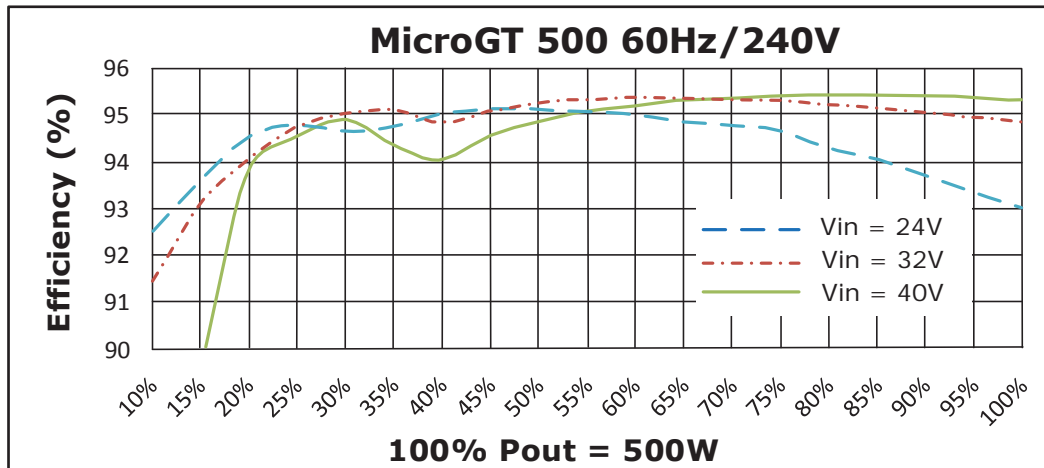


Figure 11, MicroGT Inverter Efficiency Curves

### Appendix C – Installing an AC Coupled/Battery-Backup PV System

AC coupling is the ability to use a battery-based inverter to continue to power loads and charge the batteries during a utility power outage.

#### Creating an AC Coupled System

In a basic PV installation, the MicroGT inverters utilize renewable energy to offset power consumption from the utility grid. However, they must shut down during a utility power outage. Thus, your critical loads<sup>1</sup> are no longer powered, and all the energy produced by your PV system during the outage is wasted.

In an AC coupled system, all the energy sources and loads are connected directly to the AC side (Figure 12). Installing a bi-directional battery-based inverter (i.e., Magnum's MS-PAE Series) allows the MicroGT inverters to operate, and therefore to continue to utilize the renewable energy from your PV system to power the home's critical loads during the power outage—all from the AC side<sup>2</sup>.

**Note:** Refer to the instructions in the Installation section for additional info and cautions during installation.

To install a MicroGT 500 AC Coupled PV system:

1. Complete Steps 1-6 as instructed in the Installation section in this manual.  
**Note:** For Step 1 (Item 2a.), the point of utility becomes the sub-panel rather than the main panel.
2. Route and connect the appropriate wiring from the sub-panel to the Magnum MS-PAE inverter.
3. Route and connect the appropriate wiring from the Magnum MS-PAE inverter to the main utility panel.

Refer to Operation section in this manual before energizing your system.

**Note<sup>1</sup>:** The terms "Critical Loads" and "Sub-panel" are used interchangeably.

**Note<sup>2</sup>:** When the MS-PAE Series inverter and the MicroGT 500 grid-tie inverter are installed in the same system, the advanced AC Coupled Support Mode in the MS-PAE Series inverter can be enabled so that these two inverters work together to prevent the system battery from being overcharged. The AC Coupled Support Mode is a control method that causes the MS-PAE inverter output frequency to decrease, causing the output power of the MicroGT 500 to decrease in an attempt to maintain the battery voltage around the absorb voltage. This advanced AC Coupled Support mode is available in MS-PAE Series inverters ( $\geq$  Ver 6.0), is enabled when the battery type is set to Custom, and activates when the battery voltage increases above the custom-absorb voltage level.

# Appendix C – An AC Coupled/Battery-Backup PV System

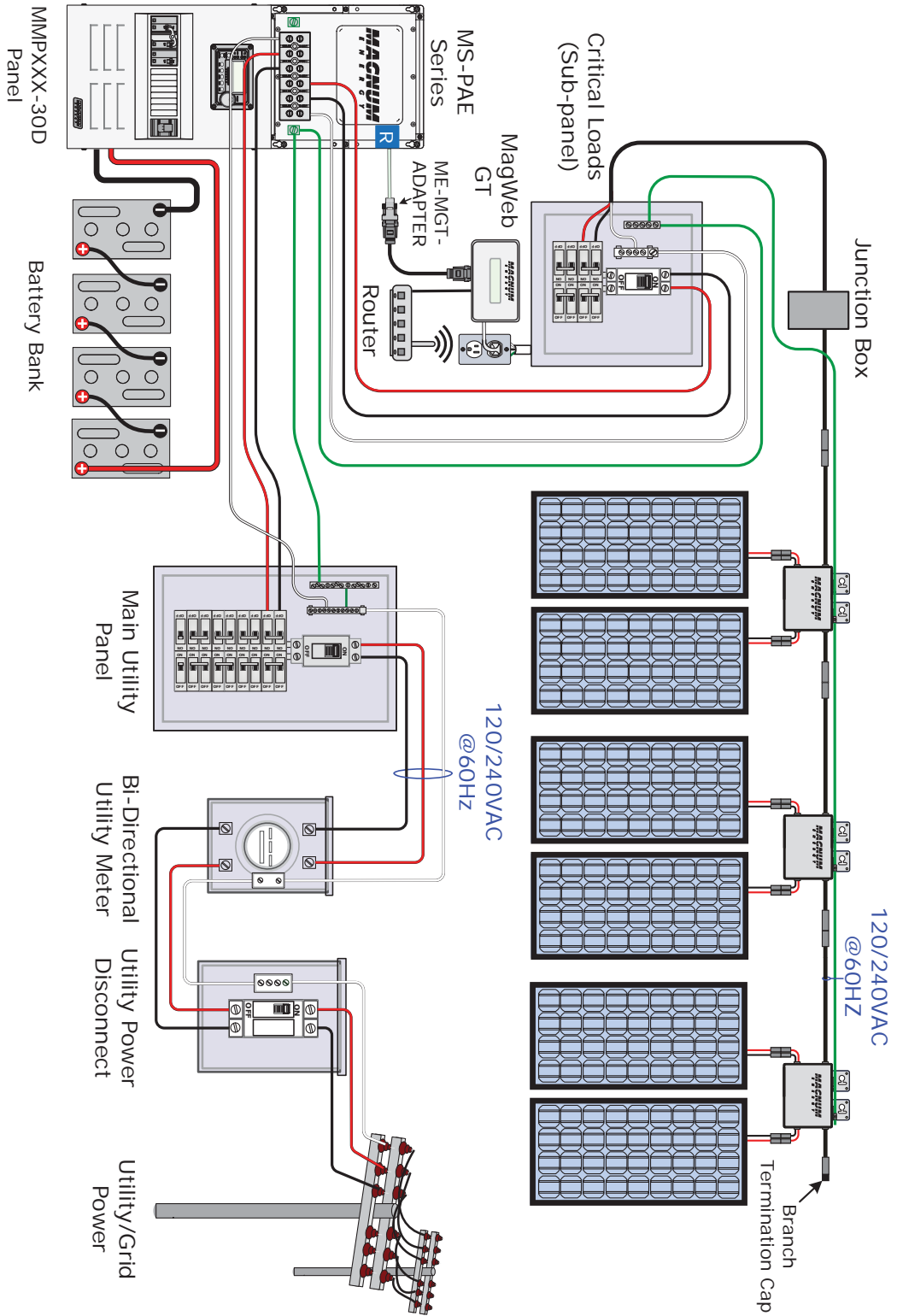


Figure 12, AC Coupled PV System Installation Diagram



## Appendix D – Radio Interference Statement

*FCC compliance:* The equipment complies with the limits for a Class B digital device, pursuant to Part 15 of FCC rules, which are designed to protect against harmful interference in a residential installation. The equipment could radiate radio frequency energy, and this might cause harmful interference to radio communications if instructions were not followed when installing and using the equipment. But there is no guarantee that interference will not occur in a particular installation. If this equipment causes harmful interference to radio or television reception, the following measures might resolve the issues:

- A) Relocate the receiving antenna and keep it well away from the equipment.
- B) Consult the dealer or an experienced radio/TV technician for assistance.

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority to operate the equipment.

## Appendix E – Warranty & Service Information

### Limited Warranty

Sensata Technologies warrants the MicroGT 500 inverter to be free from defects in material and workmanship that result in product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the product extends for 25 years—beginning from the product's original date of purchase.
2. The limited warranty extends to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser.
3. During the limited warranty period, Sensata will replace the MicroGT microinverter at our option if such replacement is needed because of product malfunction or failure during normal usage. The limited warranty does not cover defects in appearance (cosmetic or decorative), or any structural or non-operative parts. Sensata's limit of liability under the limited warranty shall be the actual cash value of the product at the time the original purchaser returns the product, determined by the price paid by the original purchaser. Sensata shall not be liable for any other losses or damages.
4. Upon request from Sensata Technologies, the original purchaser must prove the product's original date of purchase by a dated bill of sale, itemized receipt.
5. The original purchaser shall return the product prepaid to Sensata, or to one of Sensata's Authorized Service Centers (ASC). A replacement product will be returned prepaid to the original purchaser via a non-expedited surface freight within the contiguous U.S. and Canada; this excludes Alaska and Hawaii.
6. If Sensata replaces a product, its warranty continues for the remaining portion of the original warranty period. All replaced products become the property of Sensata Technologies.
7. This limited warranty is voided if:
  - the product has been modified without authorization
  - the serial number has been altered or removed
  - the product has been damaged through abuse, neglect, accident, high voltage, or corrosion
  - the product was not installed and operated according to the owner's manual

**A RETURN MATERIAL AUTHORIZATION (RMA) NUMBER IS  
REQUIRED BEFORE RETURNING ANY PRODUCT**

### How to Receive Replacement Service

If your product requires warranty replacement, contact either:

- An authorized service center, at [www.SensataPower.com](http://www.SensataPower.com), or,
- Sensata Technologies at:

Telephone: 425-353-8833

Fax: 425-353-8390

Email: [MagnumWarranty@Sensata.com](mailto:MagnumWarranty@Sensata.com)

If returning your product directly to Sensata for replacement:

1. Return the unit in the original, or equivalent, shipping container.
2. Receive a Return Materials Authorization (RMA) number from the factory prior to returning the product to Sensata.
3. Place the RMA numbers clearly on the shipping container or on the packing slip.

When sending your product for service, please ensure it is properly packaged. **Damage due to inadequate packaging is not covered under warranty.** We recommend sending the product by traceable or insured service.



Magnum Energy Products

*Manufactured by:*

Sensata Technologies

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