

STORED ENERGY, INC. WARRANTY (USA)

Effective Date: May 1 2021

Applies to:

Stack'd Series ESS	Part Numbers PF6-LFP40960-2A01 PF5-LFP33600-2A01 PF6-LFP30720-2A01 PF5-LFP28800-2A01 PF6-LFP25600-2A01 PF5-LFP24000-2A01 PF6-LFP20480-2A01 PF5-LFP19200-2A01 PF6-LFP15360-2A01 PF5-LFP14400-2A01 PF6-LFP10240-2A01PF5-LFP09600-2A01
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Ten Year Limited Warranty

Stored Energy, Inc. warrants that:

- (1) Your battery will be free from defects for ten years following its initial installation date; and
- (2) Your battery will have an energy capacity of rated on the label of the model number on its initial installation date, and will retain energy capacity as shown in the table below.

Application	Energy Retention	Operating Limitation
Solar self-consumption/ backup only and other applications	70% at 10 years following initial installation date	1 cyclers per day

Note that this Limited Warranty (including its duration) is subject to a number of important exclusions and limitations, which are set out in detail below.

Remedies

If your battery fails to comply with the above Limited Warranty, Stored Energy will, in its sole discretion, either repair your battery (using new or refurbished parts), replace your battery with an equivalent product (new or refurbished), or refund you the market price of an equivalent product at the time of the warranty claim. If your battery is repaired or replaced under this Limited Warranty, the remainder of the original warranty period will apply to the repaired or replacement product. Under no circumstances will the original warranty period be extended as a result of your battery being repaired or replaced.

Who Can Make a Claim?

Limited Warranty claims can be made by or on behalf of the end user who acquired and put the system into place. Any subsequent owner of the Stack'd series who provides proof of ownership is also entitled to make Limited Warranty claims.

Limitations and Disclaimer

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE IN CONNECTION WITH YOUR BATTERY. Any other warranties, remedies and conditions, whether oral, written, statutory, express or implied (including any warranties of merchantability and fitness for purpose, and any warranties against latent or hidden defects) are expressly disclaimed. If such warranties cannot be disclaimed, Stored Energy limits the duration of and remedies for such warranties to the durations and remedies described in this Limited Warranty.

Relationship with Applicable Law

This Limited Warranty gives you specific legal rights. You may also have other legal rights, which vary from state to state. For example, some states do not allow limitations on how long an implied warranty lasts, meaning the limitations in the "Limitations and Disclaimer" section above may not apply to you. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction.

General Exclusions

This Limited Warranty does not apply to any defect or energy capacity shortfall resulting from any of the following, each of which may result in your Limited Warranty being voided: (i) abuse, misuse or negligence, (ii) accidents or force majeure events, including but not limited to lightning, flood, earthquake, fire, or other events outside the reasonable control of Stored Energy; (iii) storage, installation, commissioning, modification or repair of your battery, or opening of the external casing of your battery, that is performed by anyone other than Stored Energy or a certified installer; (iv) failure to operate or maintain your battery in accordance with the Owner's Manual; (v) any attempt to modify your battery, whether by physical means, programming or otherwise, without the express written consent of Stored Energy; or (vi) removal and reinstallation of your battery at a location other than the original installation location, without the express written consent of Stored Energy.

In addition, this Limited Warranty does not cover (a) normal wear and tear or deterioration, or superficial defects, dents or marks that do not impact the performance of your battery; (b) noise or vibration that is not excessive or uncharacteristic and does not impact your battery's performance; (c) damage or deterioration that occurs after the expiration or voiding of the warranty period; or (d) theft of your battery or any of its components.

California Proposition 65 Warning

We are required to advise you that lithium-ion batteries may contain chemicals known to the State of California to cause cancer, birth defects and reproductive harm. We don't expect you to come into contact with any part of your battery other than the external casing. If you do, please wash your hands afterwards.

Limitation of Liability

STORED ENERGY, INC. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THIS LIMITED WARRANTY, REGARDLESS OF THE FORM OF ACTION AND REGARDLESS OF WHETHER STORED ENERGY HAS BEEN INFORMED OF, OR OTHERWISE MIGHT HAVE ANTICIPATED, THE POSSIBILITY OF SUCH DAMAGES. STORED ENERGY'S LIABILITY ARISING OUT OF A CLAIM UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE AMOUNT YOU PAID FOR YOUR BATTERY. SOME STATES DO NOT ALLOW, OR RESTRICT, THE EXCLUSION OR LIMITATION OF DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU, OR MAY ONLY APPLY TO A LIMITED EXTENT.

Limitation on Use

YOUR BATTERY IS NOT INTENDED FOR USE AS A PRIMARY OR BACKUP POWER SOURCE FOR LIFE-SUPPORT SYSTEMS, OTHER MEDICAL EQUIPMENT, OR ANY OTHER USE WHERE PRODUCT FAILURE COULD LEAD TO INJURY TO PERSONS OR LOSS OF LIFE OR CATASTROPHIC PROPERTY DAMAGE. STORED ENERGY DISCLAIMS ANY AND ALL LIABILITY ARISING OUT OF ANY SUCH USE OF YOUR BATTERY. FURTHER, STORED ENERGY RESERVES THE RIGHT TO REFUSE TO SERVICE ANY BATTERY USED FOR THESE PURPOSES AND DISCLAIMS ANY AND ALL LIABILITY ARISING OUT OF STORED ENERGY'S SERVICE OR REFUSAL TO SERVICE YOUR BATTERY IN SUCH CIRCUMSTANCES.

Claims Process

In order to make a claim under this Limited Warranty, please contact the installer or distributor who sold you your battery or contact Stored Energy by email directly at support@homegridenergy.com. For a warranty claim to be processed, it must include (i) proof of the original purchase of your battery (ii) a description of the alleged defect(s), and (iii) your battery's serial number and original installation date.